

5Insurance Verification Form

Insurance Verification Form

This questionnaire was created for your protection. The insurance is VASTLY different in the alternative medical model than the traditional medical model. Should you choose to not complete this questionnaire, know that you will be moving forward at your own risk of insurance denial.

This document was created for the sole purpose of you, the patient, as a protection against insurance false denials. If this document is completed appropriately (with a phone call to your insurance) and you are told you have coverage, receive a call reference number, the representative's name, and the answers they provided to each question, you will be able to appeal any denial that is within your coverage as it was told you the day you called. Without this document fully completed, know that you will have nothing to fall back on in the event of insurance denials.

It is your responsibility to know your insurance PRIOR to your first appointment. You should not go off of prior history with other visits that you have had before as insurance reimbursement is determined based off of both your benefits and the credentialing contract of the Practitioner you will see. YOU ALSO SHOULD NOT GO OFF OF INFÓRMATION OBTAINED FROM A WEBSITE. Please call your insurance as soon as possible to obtain answers to the following questions, ESPECIALLY a call reference number. Completion of this questionnaire is verification by you THAT YOU HAVE CALLED. Please do not fill the questionnaire out based off of what you think, off of prior visits with other physicians, or based off of what you see on a website. Please have this questionnaire open while you're on your call. Please refer to the Office & Financial Policy Questionnaire for further information.

| I understand that with this document I am protected as | I understand and will | I understand and wish to move |
|--|-----------------------------|-------------------------------|
| • | complete/have completed the | forward without the form |
| | form | completed, knowing the risks. |



| my insurance company, complete with a call reference | |
|---|-----------------------------|
| number to fall back on. I know that in the event of a | |
| denial I can call my insurance company and demand | |
| payment if I have a call reference number, name of the | |
| representative I spoke with, and answers as they were | |
| provided to me by him/her. I know that I can say, "I | |
| called on date, I spoke to, the call | |
| reference number is: I know you record your | |
| phone calls, you can look it up. I was told that I have | |
| coverage and that Dr is a provider under | |
| my plan. I would have never seen this doctor had I not | |
| received this information from your office. You WILL be paying this claim." | |
| I know that without this form completed, I will be moving forward at my own risk of insurance denials. In the event of any denials, I will be on my own to appeal with zero assurance that my insurance will reimburse for services. * Did you contact your insurance company by PHONE CALL today? * | □Yes □No |
| Insurance Company Name: * | |
| Telephone number you called today: * | |
| Date of call: * | |
| Time of day you called: * | |
| My insurance ID Number. Some have a series of letters in front of a series of numbers. Please include all letters and numbers. You will find the ID number on your insurance card. * | |
| My insurance Group Number if Applicable: * | |
| Insurance Representative's First Name and LAST INITIAL? * | |
| Insurance Representative's Bade or ID Number: * | |
| Call reference number? (Ask the representative specifically, "What is the call reference number for this phone call?") * | |
| Is my plan an HMO or PPO plan? What is my plan type? * | ☐ HMO ☐ PPO ☐ Core ☐ Others |



| Do I have Naturopathic coverage? (Please Note: if | Yes | ∐No | | |
|--|----------------------------|-----------------|-------------------------|--|
| you DO NOT have coverage, you will be subject to | | | | |
| our at-time-of-service cash price) | | | | |
| Under my plan are Naturopathic Physicians | Primary Care F | Provider | Specialist | |
| considered Primary Care Providers or Specialist? * | | | | |
| Do I need a referral from my primary care physician to see a Naturopathic Doctor? * | Yes Representative Others | | □ No ne | |
| Do I need to have a pre-authorization on file with my insurance to see a Naturopathic Doctor? * | Yes Representative Others | couldn't tell m | □ No ne | |
| If my plan is HMO, do I have the ability to self refer myself to see a Naturopathic Doctor? * | Yes Representative Others | couldn't tell m | □ No ne | |
| Do I have a limited amount of visits, or dollar amount per year for Naturopathic coverage? * | Limited Visits Both Others | | Dollar Amount | |
| If limited visits, how many do I have? * | | | | |
| If limited visits, how many of my visits have I used? * | | | | |
| Are there any other limits to my Naturopathic coverage? (limited to amount of times I can be seen for the same ailment, etc?) * | Yes Representative Others | | □ No ne | |
| Is Dr. Cy Fisher considered an in-network or out-of- network provider under my plan? (Please note: if doctor is in network, that does not mean you have coverage. See coverage question above. If doctor is out of network you have two options: (1) Check out of network naturopathic benefits for our third party biller to send claims on your behalf or (2) pay our at time of service discounted rate) * | In-network Pro | vider | Out-of-Network Provider | |
| What is my co-payment amount or co-insurance percentage? * | | | | |
| What is my deductible amount for the year? * | | | | |
| Has my deductible been met? * | Yes | □No | | |
| If a portion of my deductible has been met, how much has been met? * | | | | |
| Do I have out of pocket expense on top of my deductible amount? * | Yes | No | | |
| If so, what is the dollar amount of my out of pocket expense? | | | | |



| On what date does my deductible reset? * | |
|--|---|
| Does my insurance cover if a Naturopathic Doctor orders blood work from labs, x-rays, CT scans, MRI, Ultrasounds, or other services? * | ☐Yes ☐No |
| If yes, what services? | |
| If not, why? (out-of-network, etc?) * | |
| Is there a separate deductible for labs and/or radiology or other imaging services? * | ☐Yes ☐No |
| If so, what is the separate deductible amount? | |
| Are laboratory benefits limited to a specific lab/s? | ☐ Yes ☐ No |
| If so, which lab/s do I need to use? | |
| | |
| Is manual therapy (procedure code 97140) covered under my plan if performed by a Naturopathic Doctor? | Yes No Representative couldn't tell me Others |
| Are extended billing codes (procedure code 99354) covered under my plan if performed by a Naturopathic Doctor? * | Yes No Representative couldn't tell me Others |
| Is Osteopathic Manipulation (procedure codes 98925, 98926, 98927) covered under my plan if performed by a Naturopathic Doctor? * | Yes No Representative couldn't tell me Others |
| If yes, am I limited to the number of visits? | ☐ Yes ☐ No |
| How many visits do I have? How many visits have I used? * | |



| Are phone consultations covered under my plan (telemedical visits; procedure codes 99441, 99442, 99443) if performed by a Naturopathic Doctor? * | Representative couldn't tell me |
|--|---------------------------------|
| Is there a list of preferred pharmacies that I should use based on my pharmacy/prescription benefits? * | ☐ Yes ☐ No |
| If so, where can I find it? | |
| | |
| | |
| PATIENT SIGNATURE : | |